



Security Center System Requirements

Guide 5.6

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Security Center System Requirements

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Security Center 5.6 client station requirements

To ensure that your client station runs optimally, it's important to know the minimum, recommended, and high performance requirements for a Security Center 5.6 client station.

The requirements for Security Center 5.6 client stations are as follows:

Client profile	Client characteristics
Minimum	<ul style="list-style-type: none"> • Intel® Core™ 2 X6800 @ 2.93 GHz • 2 GB of RAM or better • 80 GB hard drive for OS and Security Center applications • 256 MB PCI-Express x16 video card • 1280 x 1024 or higher screen resolution with 96 dpi • 100 Mbps Ethernet network interface card
Recommended	<ul style="list-style-type: none"> • 4th Generation Intel® Core™ i7-4770 or better • 8 GB of RAM or better • 64-bit operating system • 120 GB Solid State Drive for OS and Security Center applications • GbE network interface card • NVIDIA® QUADRO K620 2 GB video card
High performance <i>Video intensive configuration</i>	<ul style="list-style-type: none"> • 4th Generation Intel® Core™ i7-4770 or better • 16 GB of RAM or better • 64-bit operating system • 240 GB Solid State Drive for OS and Security Center applications • GbE network interface card • 1 x NVIDIA® GeForce® GTX 1060 6 GB video card

GPU considerations

- Minimum of 2 GB of video RAM recommended.
- If your Intel® processors support Intel® Quick Sync Video, then this technology can also be used provided the monitor is plugged into the motherboard. Laptops can also use Quick Sync Video.
- Two or more graphic cards can be used to support different monitors individually. To have the video decoding done on the card, at least one monitor must be connected to each card.
- NVIDIA® SLI™ bridge not supported.
- To accelerate the decoding of H.265 HEVC video you could use an NVIDIA® GeForce® GTX 1060, GTX 1070, or GTX 1080 video card.

Maximum number of cameras viewed per client type

To ensure that your client workstation runs optimally, it is important to know the maximum number of cameras that can be viewed per client station type in Security Center 5.6.

The maximum number of cameras viewed per client station type in Security Center 5.6 are as follows:

H.264 format	CIF	VGA	HD	Full HD	Ultra HD
Resolution @ 30 fps	352 x 240	640 x 480	1280 x 720	1920 x 1080	3840 x 2160
Average bit rate/camera ¹	350 Kbps	1 100 Kbps	2 300 Kbps	5 500 Kbps	50 000 Kbps
Minimum	14	6	2	1	0
Recommended²	60	47	23	11	6
High performance^{2, 3} <i>Video intensive configuration</i>	78	58	50	26	8

¹ These are estimates, and different camera manufacturer's bit rate may vary with the same resolution and frame rate. The decoding performance can also vary from one manufacturer to another.

² With hardware acceleration enabled.

³ Using one video card NVIDIA[®] GeForce GTX 1060 with 6 GB of RAM

Performance benchmark for HEVC (H.265)

The following benchmark illustrates the average bit rate of a camera streaming at 20 fps using HEVC (H.265) video format.

The viewing workstation has a 4th Generation Intel[®] Core[™] i7-4770 @ 3.5 GHz processor, with 16 GB RAM, an SSD hard drive, and runs Windows 8.1. The video card used is an NVIDIA[®] GeForce[®] GTX 1060 with 6 GB of RAM connected to a 4K monitor.

H.265 format	VGA	HD	UXGA	Full HD
Resolution @ 20 fps	640 x 480	1280 x 720	1600 x 1200	1920 x 1080
Average bit rate/camera	115 Kbps	445 Kbps	730 Kbps	3 000 Kbps
Max. number of cameras	77	51	31	24

Encryption impact on workstation performance

Video encryption can increase the CPU usage by up to 40% when viewing low resolution video (CIF). The impact becomes less noticeable as the resolution of the video increases, because much more processing power is spent on decoding the video than on decrypting the video. The impact on performance becomes unnoticeable when viewing HD and Ultra-HD video.

Security Center 5.6 server requirements

To ensure that your system runs optimally, it's important to know the minimum, recommended, and high performance server requirements for Security Center 5.6.

The requirements for Security Center 5.6 servers are as follows:

Server profile	Server characteristics
Minimum	<ul style="list-style-type: none"> • Intel® Core™ 2 Duo E6850 3.0 GHz or better • 4 GB of RAM or better • 80 GB hard drive for OS and Security Center applications • 100/1000 Mbps Ethernet network interface card • Standard SVGA video card¹
Recommended	<ul style="list-style-type: none"> • Quad Core Intel® Xeon® E5640 2.66 GHz or better • 16 GB of RAM or better • 64-bit operating system • 80 GB SATA II hard drive or better for OS and Security Center applications • GbE network interface card • Standard SVGA video card¹
High performance ² <i>Video intensive configuration</i>	<ul style="list-style-type: none"> • BCDVideo Generation 9 Servers <p>BCDVideo Gen9 servers offer high performance for video intensive archiving, starting from 500 cameras or 500 Mbps, and 250 Mbps of video redirection, up to 700 cameras or 1300 Mbps, and 600 Mbps of video redirection.</p> <p>For BCDVideo solutions tailored to your requirements, contact Genetec™ Sales at sales@genetec.com, or call 1-866-684-8006 (option #2).</p>

¹ Config Tool requires a minimum resolution of 1024 x 768. Not required for virtual servers.

² The intended throughput requires specific hardware and software configurations.

Maximum number of cameras, readers, and LPR units per server type

To ensure that your system runs optimally, it's important to know the maximum number of cameras, readers, and LPR units per server type in Security Center 5.6.

Server type	Minimum	Recommended
Directory & Archiver (Video only)	50 cameras or 50 Mbps	100 cameras or 200 Mbps
Standalone Archiver (Video only)	75 cameras or 75 Mbps	300 cameras or 300 Mbps ¹
Directory & Access Manager (Access control only)	100 HID Edge readers/ V2000, or 150 readers on HID V1000/Synergis™ Cloud Link 10 HID V1000/Synergis™ Cloud Link 10,000 cardholders	350 HID Edge readers/V2000, or 500 readers on HID V1000 or 1024 readers on Synergis™ Cloud Link 100 HID V1000/Synergis™ Cloud Link 250,000 cardholders
Standalone Access Manager (Access control only)	100 HID Edge readers/ V2000, or 150 readers on HID V1000/Synergis™ Cloud Link 10 HID V1000/Synergis™ Cloud Link 10,000 cardholders	350 HID Edge readers/V2000, or 500 readers on HID V1000 or 2048 readers on Synergis™ Cloud Link 100 HID V1000/Synergis™ Cloud Link 250,000 cardholders
Directory, Archiver & Access Manager (Unified)	50 cameras or 50 Mbps and 64 readers 5 HID V1000/Synergis™ Cloud Link 5,000 cardholders	100 cameras or 200 Mbps and 200 readers 40 HID V1000/Synergis™ Cloud Link 40,000 cardholders
Directory & LPR Manager (LPR only)	30 LPR units or 20 reads per second	75 LPR units or 50 reads per second
Directory, Archiver & LPR Manager (Unified)	50 cameras or 50 Mbps and 20 LPR units or 10 reads per second	100 cameras or 200 Mbps and 75 LPR units or 35 reads per second

¹ For high performance Archivers (500 cameras and up), see [Security Center 5.6 server requirements](#) on page 4.

Encryption impact on Archiver performance

The first encryption certificate enabled on the Archiver will reduce the capacity of the Archiver by 30%. Each additional encryption certificate applied to all cameras further reduces the Archiver capacity by 4%.

Example

Your Archiver supports 300 cameras without encryption.

Number of certificates enabled	Number of supported cameras
0 encryption certificates (no encryption)	300 cameras
1 encryption certificate	210 cameras
5 encryption certificates	178 cameras
10 encryption certificates	145 cameras
20 encryption certificates	96 cameras

BEST PRACTICE: Do not exceed 20 encryption certificates per Archiver.

For more information on fusion stream encryption, see the *Security Center Administrator Guide*.

Security Center 5.6 software requirements

To ensure that your system runs optimally, it is important to know the software requirements for Security Center 5.6.

The requirements for Security Center 5.6 software are as follows:

Category	Supported software
Operating systems	<ul style="list-style-type: none"> • Microsoft® Windows 10 Pro/Enterprise¹ • Microsoft® Windows 8.1 Pro/Enterprise¹ • Microsoft® Windows 7 Pro/Enterprise/Ultimate SP1¹ • Microsoft® Windows Server 2008 R2 SP1² • Microsoft® Windows Server 2012² • Microsoft® Windows Server 2012 R2² • Microsoft® Windows Server 2016^{2,3}
Database Engines	<ul style="list-style-type: none"> • SQL Server 2008 R2 Express/Standard/Enterprise • SQL Server 2012 Express/Standard/Enterprise • SQL Server 2014 Express/Standard/Enterprise • SQL Server 2016 Express/Standard/Enterprise³
Browsers for Security Center Server Admin	<ul style="list-style-type: none"> • Internet Explorer 9, 10, and 11 • Chrome 46 (or later) • Firefox 42 (or later) • Safari 9 (or later) • Microsoft® Edge 25 (or later)
Browsers for Synergis™ Appliance Portal	<ul style="list-style-type: none"> • Internet Explorer 9, 10, or Google Chrome
Browsers for Web Client 5.6	<ul style="list-style-type: none"> • Internet Explorer 11 or higher • Edge for Windows 10 • Chrome • Firefox • Safari (desktop version)

Category	Supported software
Virtualization (Server)	<ul style="list-style-type: none"> • VMware ESXi 5.x • VMware ESXi 6.x • Microsoft[®] Hyper-V with Windows Server 2012 or Windows Server 2012 R2
Clustering	<ul style="list-style-type: none"> • Microsoft[®] Windows Server 2008/2008 R2/2012/2012 R2 • NEC ExpressCluster X R3 WAN/LAN Editions for Windows v.3.0.0.1

¹ Both 32 and 64 bit versions are supported.

² Only Standard, Enterprise, and Datacenter Editions are supported.

³ Only 64 bit versions are supported.

Additional considerations for server specifications in Security Center 5.6

To ensure your system runs optimally, there are additional things to consider for server specifications in Security Center 5.6.

Note the following additional considerations for server specifications in Security Center 5.6.

- When video streaming is not in multicast from the camera, the maximum throughput calculation must include camera streams being redirected by the Archiver.
- Software-based motion detection can reduce the maximum capacity by as much as 50%. When enabling motion detection, use unit-based motion detection to ensure maximum capacity.
- Watermarking could reduce the maximum capacity by as much as 20%.
- Systems above 300 cameras or doors must isolate the Directory on a dedicated server.
- A more powerful server than the high end specification will not necessarily increase the maximum capacity.
- A virtual machine with the exact same specifications as its physical counterpart has 20% less capacity.
- A dedicated Network Interface Card (NIC) should be assigned per instance of the Archiver role when using virtualization.
- VMware ESXi must be installed on a clean computer; that is, no operating system is installed on the computer.
- Genetec™ Server cannot be installed on the same machine as the domain controller.

Where to find product information

You can find our product documentation in the following locations:

- **Genetec™ Technical Information Site:** The latest documentation is available on the Technical Information Site. To access the Technical Information Site, log on to [Genetec™ Portal](#) and click [Technical Information](#). Can't find what you're looking for? Contact documentation@genetec.com.
- **Installation package:** The Installation Guide and Release Notes are available in the Documentation folder of the installation package. These documents also have a direct download link to the latest version of the document.
- **Help:** Security Center client and web-based applications include help, which explain how the product works and provide instructions on how to use the product features. Patroller and the Sharp Portal also include context-sensitive help for each screen. To access the help, click **Help**, press F1, or tap the ? (question mark) in the different client applications.

Technical support

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- **Genetec™ Technical Information Site:** Find articles, manuals, and videos that answer your questions or help you solve technical issues.

Before contacting GTAC or opening a support case, it is recommended to search the Technical Information Site for potential fixes, workarounds, or known issues.

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- **Genetec™ Technical Assistance Center (GTAC):** Contacting GTAC is described in the Genetec™ Lifecycle Management (GLM) documents: [EN_GLM_ASSURANCE](#) and [EN_GLM_ADVANTAGE](#).

Additional resources

If you require additional resources other than the Genetec™ Technical Assistance Center, the following is available to you:

- **Forum:** The Forum is an easy-to-use message board that allows clients and employees of Genetec Inc. to communicate with each other and discuss a variety of topics, ranging from technical questions to technology tips. You can log in or sign up at <https://gtapforum.genetec.com>.
- **Technical training:** In a professional classroom environment or from the convenience of your own office, our qualified trainers can guide you through system design, installation, operation, and troubleshooting. Technical training services are offered for all products and for customers with a varied level of technical experience, and can be customized to meet your specific needs and objectives. For more information, go to <http://www.genetec.com/support/training/training-calendar>.

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