

# Unit VTO (Version 4.3)

1.2.51.32.14934-000  
Quick Start Guide  
V1.0.0

## Foreword

### General

This Guide introduces the structure, mounting process, and basic configuration of the device.

### Safety Instructions

The following categorized signal words with defined meaning might appear in the Guide.

Signal Words	Meaning
	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
	Indicates a potential risk which, if not avoided, could result in property damage, data loss, lower performance, or unpredictable result.
	Provides additional information as the emphasis and supplement to the text.

### Privacy Protection Notice

As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, Email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

### About the Guide

- The Guide is for reference only. If there is inconsistency between the Guide and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the Guide.
- The Guide would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the Guide. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the Guide (in PDF format) cannot be opened.

## 2.3 VTO1210C-X

### 2.3.1 Front Panel

Figure 2-5 VTO1210C-X



Table 2-5 Front panel description

No.	Name	Description
1	MIC	Inputs audio.
2	Fill light	Provides extra light for the camera.
3	Speaker	Outputs audio.
4	Dialing area	<ul style="list-style-type: none"> <li>*: Press to delete the previous character or end the current call.</li> <li>Numeric keys: enter numbers from 0 to 9.</li> <li>#: Press to unlock with password. Press #, then enter the unlock password, and then press # again to complete.</li> <li>☎: Press to make phone call. Enter room number, and then press this key to make a call.</li> <li>☎: Press to call the management center directly.</li> </ul>
5	Access card reader	Recognizes access card and unlock.
6	Screen	Displays information.
7	Camera	Monitors door area.

### 2.3.2 Rear Panel

See Figure 2-4 and Table 2-4.

## 2.4 Connecting Cable

### 2.4.1 Access Control Input and Output Port

This port can be used to connect to door locks, and the connection method varies with different locks. For the detailed information, see Figure 2-6, Figure 2-7 and Figure 2-8.

Figure 2-6 Electro control lock connection

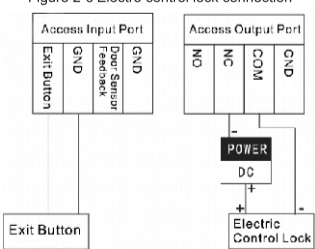


Figure 2-7 Solenoid lock connection

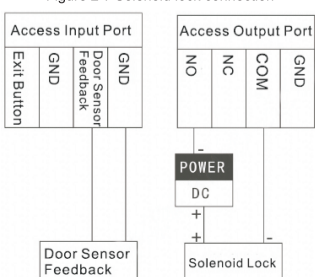
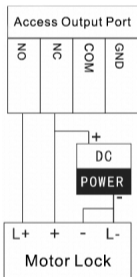


Figure 2-8 Motor lock connection



### 2.4.2 RS-485/RS-482 Port

This port can be used to connect to 485/422 devices. For the detailed connection method, see Figure 2-9, Figure 2-10 and Figure 2-11.

Figure 2-9 RS-485/RS-422 Port (1)



Figure 2-10 RS-485/RS-482 Port (2)

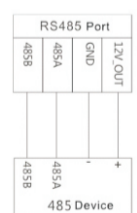


Figure 2-11 RS-485/RS-422 Port (3)



### 2.4.3 Analog Signal Port

Analog signal port is only available on models with -X in the name, and it can be used to connect to analog devices. See Figure 2-12.

Figure 2-12 Analog signal port



# 2 Appearance

## 2.1 VTO1220A/VTO1210A-X

### 2.1.1 Front Panel

Figure 2-1 VTO1220A/VTO1210A-X

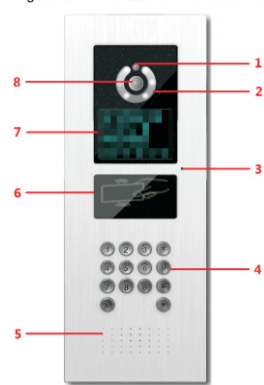


Table 2-1 Front panel description

No.	Name	Description
1	Light sensor	Senses ambient light to turn on or off the fill light.
2	Fill light	Provides extra light for the camera.
3	MIC	Inputs audio.
4	Dialing area	<ul style="list-style-type: none"> <li>ⓧ: Press to delete the previous character or end the current call.</li> <li>Numeric keys: enter numbers from 0 to 9.</li> <li>☎: Press to unlock with password. Press ☎, then enter the unlock password, and then press ☎ again to complete.</li> <li>☎: Press to make phone call. After entering room number, press this key to make a call.</li> <li>☎: Press to call the management center directly.</li> </ul>
5	Speaker	Outputs audio.
6	Access card reader	Recognizes access card and unlock.
7	Screen	Displays information.
8	Camera	Monitors door area.

### 2.1.2 Rear Panel

Figure 2-2 VTO1220A/VTO1210A-X

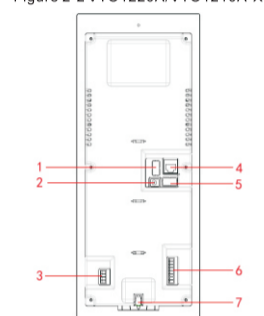


Table 2-2 Rear panel description

No.	Name	Description
1	Access output port	See "2.4.1 Access Control Input and Output Port."
2	Power port	Inputs 12V DC power to the VTO.
3	RS-485/RS-482 port	See "2.4.2 RS-485/RS-482 Port."
4	Ethernet port	Connects to the network with Ethernet cable.
5	Access input port	See "2.4.1 Access Control Input and Output Port."
6	Analog signal port	See "2.4.3 Analog Signal Port."
7	Tamper alarm	The VTO would make alarm sound if it is being removed from the wall by force, and the alarm will also be sent to the management center.

## 2.2 VTO1220BW/VTO1210B-X

### 2.2.1 Front Panel

Figure 2-3 VTO1220BW/VTO1210B-X

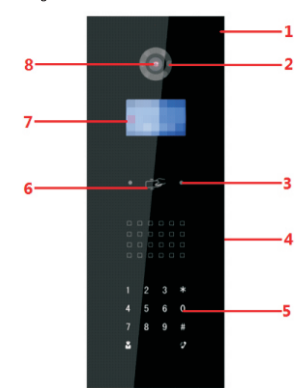


Table 2-3 Front panel description

No.	Name	Description
1	MIC	Inputs audio.
2	Fill light	Provides extra light for the camera.
3	Motion sensor	The sensor is triggered when people or object approaching.
4	Speaker	Outputs audio.
5	Dialing area	<ul style="list-style-type: none"> <li>*: Press to delete the previous character or end the current call.</li> <li>Numeric keys: enter numbers from 0 to 9.</li> <li>#: Press to unlock with password. Press #, then enter the unlock password, and then press # again to complete.</li> <li>☎: Press to make phone call. After entering room number, press this key to make a call.</li> <li>☎: Press to call the management center directly.</li> </ul>
6	Access card reader	Recognizes access card and unlock.
7	Screen	Displays information.
8	Camera	Monitors door area.

### 2.2.2 Rear Panel

Figure 2-4 VTO1220BW/VTO1210B-X/VTO1210C-X

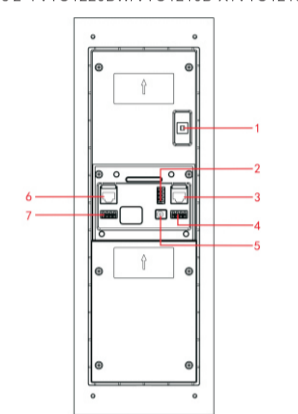


Table 2-4 Rear panel description

No.	Name	Description
1	Tamper alarm	The VTO would make alarm sound if it is being removed from the wall by force, and the alarm will also be sent to the management center.
2	Access output port	See "2.4.1 Access Control Input and Output Port."
3	Ethernet port	Connects to the network with Ethernet cable.
4	Access input port	See "2.4.1 Access Control Input and Output Port."
5	Power port	Inputs 12V DC power to the VTO.
6	Analog signal port	See "2.4.3 Analog Signal Port."
7	RS-485/RS-482 port	See "2.4.2 RS-485/RS-482 Port."

## 2.3 VTO1210C-X

### 2.3.1 Front Panel

Figure 2-5 VTO1210C-X

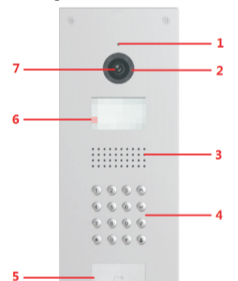


Table 2-5 Front panel description

No.	Name	Description
1	MIC	Inputs audio.
2	Fill light	Provides extra light for the camera.
3	Speaker	Outputs audio.
4	Dialing area	<ul style="list-style-type: none"> <li>*: Press to delete the previous character or end the current call.</li> <li>Numeric keys: enter numbers from 0 to 9.</li> <li>#: Press to unlock with password. Press #, then enter the unlock password, and then press # again to complete.</li> <li>☎: Press to make phone call. Enter room number, and then press this key to make a call.</li> <li>☎: Press to call the management center directly.</li> </ul>
5	Access card reader	Recognizes access card and unlock.
6	Screen	Displays information.
7	Camera	Monitors door area.

### 2.3.2 Rear Panel

See Figure 2-4 and Table 2-4.

## 2.4 Connecting Cable

### 2.4.1 Access Control Input and Output Port

This port can be used to connect to door locks, and the connection method varies with different locks. For the detailed information, see Figure 2-6, Figure 2-7 and Figure 2-8.

Figure 2-6 Electro control lock connection

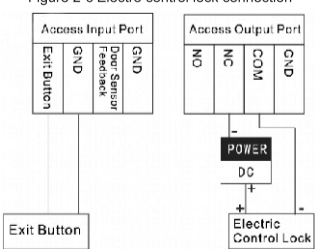


Figure 2-7 Solenoid lock connection

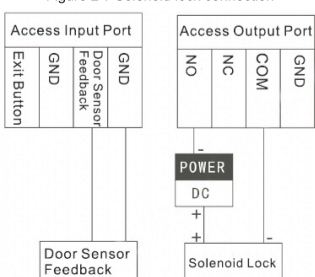
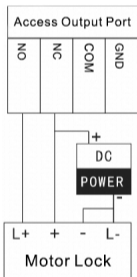


Figure 2-8 Motor lock connection



### 2.4.2 RS-485/RS-482 Port

This port can be used to connect to 485/422 devices. For the detailed connection method, see Figure 2-9, Figure 2-10 and Figure 2-11.

Figure 2-9 RS-485/RS-422 Port (1)



Figure 2-10 RS-485/RS-482 Port (2)

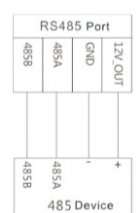
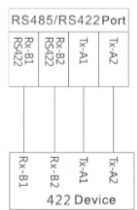


Figure 2-11 RS-485/RS-422 Port (3)



### 2.4.3 Analog Signal Port

Analog signal port is only available on models with -X in the name, and it can be used to connect to analog devices. See Figure 2-12.

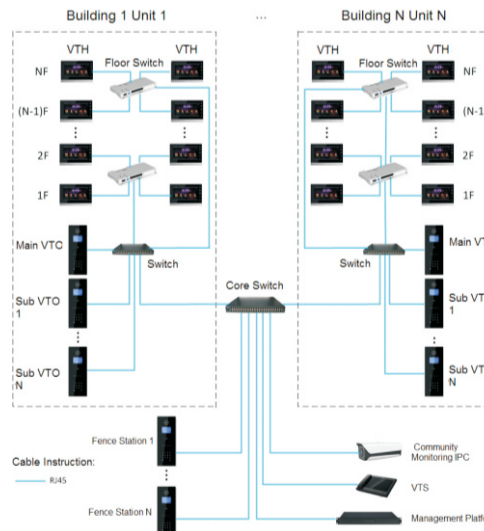
Figure 2-12 Analog signal port



# 3 Network Diagram

See Figure 3-1 for the network diagram.

Figure 3-1 Network diagram



## 4.2 Installing VTO

### 4.2.1 VTO1220A/VTO1210A-X

Figure 4-2 VTO1220A/VTO1210A-X installation

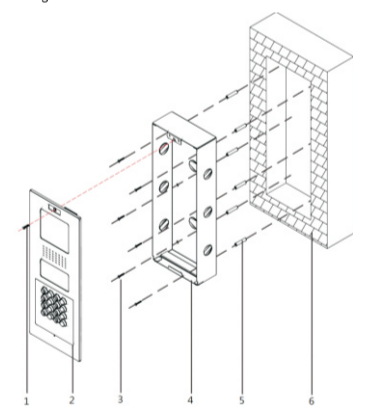


Table 4-1 Item list

No.	Item	No.	Item	No.	Item
1	M3×16 screw	2	VTO	3	ST3×18 screw
4	Metal mounting box	5	Expansion tube	6	Wall

**Step 1** Cut an opening with the size of the mounting box on the wall, and then drill screw holes in the opening according to the position of the screw holes on the mounting box.  
**Step 2** Put the expansion tubes in the screw holes.  
**Step 3** Connect the ports on the rear panel to those in the wall through the mounting box. See the details in "2.4 Connecting Cable."  
**Step 4** Fix the mounting box in the opening with the ST3×18 screws.  
**Step 5** Fix the VTO in the mounting box with the M3×16 screws.  
**Step 6** Put sealant between the VTO, mounting box, and the wall.

### 4.2.2 VTO1220BW/VTO1210B-X

Figure 4-3 VTO1220BW/VTO1210B-X installation

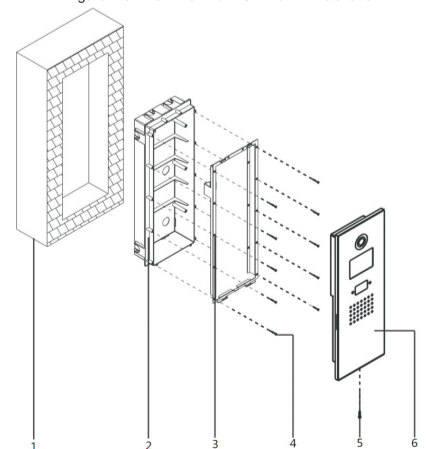


Table 4-2 Item list

No.	Item	No.	Item	No.	Item
1	Wall	2	Plastic mounting box	3	Bracket
4	ST3×18 screw	5	M3×16 screw	6	VTO

**Step 1** Cut an opening with the size of the mounting box on the wall, and then put the mounting box in.  
**Step 2** Connect the ports on the rear panel to those in the wall through the bracket. See the details in "2.4 Connecting Cable."  
**Step 3** Fix the bracket on the mounting box with the ST3×18 screws.  
**Step 4** Fix the VTO on the bracket with the M3×16 screws.  
**Step 5** Put sealant between the VTO, mounting box, and the wall.



## 4.2.3 VTO1210C-X

### 4.2.3.1 Wall Mounted

Figure 4-4 VTO1210C-X wall mounted

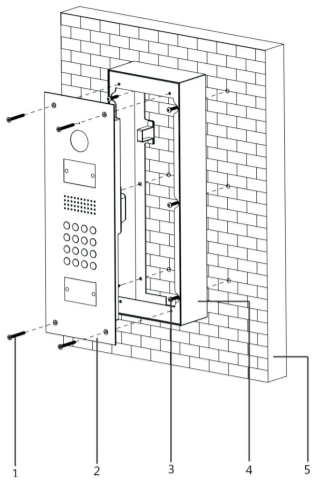


Table 4-3 Item list

No.	Item	No.	Item	No.	Item
1	M4×30 screw	2	VTO	3	ST4.2×25 screw
4	Mounting box	5	Wall		

**Step 1** Drill screw holes on the wall according to the position of the screw holes on the mounting box, and then put the expansion tubes in the screw holes.

**Step 2** Fix the mounting box on the wall with the ST4.2×25 screws.

**Step 3** Connect the ports on the rear panel to those in the wall. See the details in "2.4 Connecting Cable."

**Step 4** Fix the VTO in the mounting box with the M4×30 screws.

**Step 5** Put sealant between the mounting box and the wall.

### 4.2.3.2 Installing with Plastic Mounting Box

Figure 4-5 VTO1210C-X with mounting box

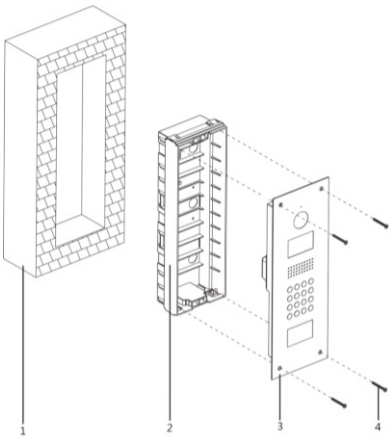


Table 4-4 Item list

No.	Item	No.	Item
1	Wall	2	Plastic mounting box
4	VTO	5	M4×40 screw

**Step 1** Cut an opening with the size of the mounting box on the wall, and then put the mounting box in.

**Step 2** Connect the ports on the rear panel to those in the wall through the mounting box. See the details in "2.4 Connecting Cable."

**Step 3** Fix the VTO in the mounting box with the M4×40 screws.

**Step 4** Put sealant between the VTO, mounting box, and the wall.

Table 5-2 Add VTO configuration

Parameter	Description
Rec No.	The VTO number you configured for the target VTO. See the details in "5.3.2 Configuring VTO Number."
Register Password	Keep default value.
Build No.	Available only when other servers work as SIP server.
Unit No.	
IP Address	The IP address of the target VTO.
Username	The user name and password for the web interface of the target VTO.
Password	

**Step 4** Click **Save**.

### 5.3.6 Adding Room Number

You can add the planned room number to the SIP server, and then configure the room number on VTH devices to connect them to the network. This section applies to the condition in which a VTO device works as SIP server, and if you use other servers as SIP server, see the corresponding manual for the detailed configuration.

The room number can contain 6 digits of numbers or letters or their combination at most, and it cannot be the same with any VTO number.

**Step 1** Log in the web interface of the SIP server, and then select **Household Setting > Room No. Management**. The **Room No. Management** interface is displayed. See Figure 5-9.

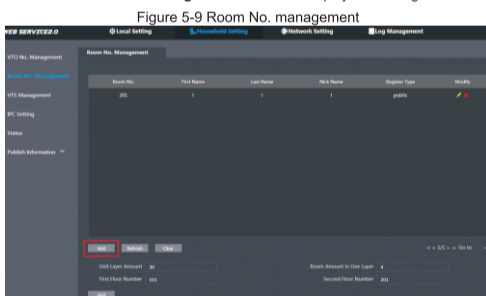


Figure 5-9 Room No. management

**Step 2** You can add single room number or do it in batch.

- Adding single room number

1) Click the **Add** at the mid lower position. See Figure 5-9.

The **Add** interface is displayed. See Figure 5-10.

Figure 5-10 Add single room number

First Name	Username	Card No.	Validity
Last Name	Enter the information you need to differentiate each room.		
Nick Name			
Room No.	The room number you planned.		
Register Type	<ul style="list-style-type: none"> <li>If you use multiple VTH devices, the room number of the master VTH should be "room number#0", and the room number of the extension VTH should be "room number#1", "room number#2", and so on.</li> <li>You can have 9 extension VTH devices at most for one master VTH.</li> </ul>		
Register Password	Select <b>public</b> , and <b>local</b> is reserved for future use.		
	Keep the default value.		

2) Configure room information. See Table 5-3.

Table 5-3 Room information

Parameter	Description
First Name	
Last Name	Enter the information you need to differentiate each room.
Nick Name	
Room No.	The room number you planned.
Register Type	<ul style="list-style-type: none"> <li>If you use multiple VTH devices, the room number of the master VTH should be "room number#0", and the room number of the extension VTH should be "room number#1", "room number#2", and so on.</li> <li>You can have 9 extension VTH devices at most for one master VTH.</li> </ul>
Register Password	Select <b>public</b> , and <b>local</b> is reserved for future use.
	Keep the default value.

3) Click **Save**.

The added room number is displayed. Click **✎** to modify room information, and click **✖** to delete a room.

# 5 Configuration

This chapter introduces how to initialize, connect, and make primary configurations to the VTO and VTH devices to realize basic functions, including device management, calling, and monitoring. For more detailed configuration, see the user's Manual.

## 5.1 Configuration Process

Before configuration, check every device and make sure there is no short circuit or open circuit in the circuits.

**Step 1** Plan IP address for every device, and also plan the unit number and room number you need.

**Step 2** Configure VTO. See "5.3 Configuring VTO."

1) Initialize VTO. See "5.3.1 Initialization."

2) Configure VTO number. See "5.3.2 Configuring VTO Number."

3) Configure VTO network parameters. See "5.3.3 Configuring Network Parameters."

4) Configure SIP Server. See "5.3.4 Configuring SIP Server."

5) Add VTO devices to the SIP server. See "5.3.5 Adding VTO Devices."

6) Add room number to the SIP server. See "5.3.6 Adding Room Number."

**Step 3** Configure VTH. See the VTH users' manual.

**Step 4** Verify Configuration. See "5.4 Verifying Configuration."

## 5.2 VDPConfig

You can download the "VDPConfig" and perform device initialization, IP address modification and system upgrading for multiple devices at the same time. For the detailed information, see the corresponding user's manual.

## 5.3 Configuring VTO

Connect the VTO to your PC with network cable, and for first time login, you need to create a new password for the web interface.

### 5.3.1 Initialization

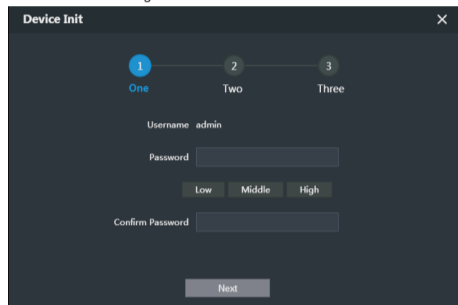
The default IP address of VTO is 192.168.1.110, and make sure the PC is in the same network segment as the VTO.

**Step 1** Connect the VTO to power source, and then boot it up.

**Step 2** Open the internet browser on the PC, then enter the default IP address of the VTO in the address bar, and then press Enter.

The **Device Init** interface is displayed. See Figure 5-1.

Figure 5-1 Device initialization



**Step 3** Enter and confirm the password, and then click **Next**.

The **Email** setting interface is displayed.

**Step 4** Select the **Email** check box, and then enter your Email address.

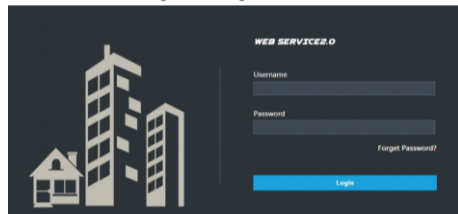
This Email address can be used to reset the password, and it is recommended to finish this setting.

**Step 5** Click **Next**. The initialization succeeded.

**Step 6** Click **OK**.

The login interface is displayed. See Figure 5-2.

Figure 5-2 Login interface



- Adding room number in batch

1) Configure the **Unit Layer Amount**, **Room Amount in One Layer**, **First Floor Number**, and **Second Floor Number** according to the actual condition.

2) Click the **Add** at the bottom position. See Figure 5-11

Figure 5-11 Add in batch



All the added room numbers are displayed. Click **Refresh** to view the latest status, and click **Clear** to delete all the room numbers.

## 5.4 Verifying Configuration

### 5.4.1 Calling VTH from VTO

**Step 1** Dial room number on the VTO.

**Step 2** Press **[ ]**.

The VTO is calling the VTH. See Figure 5-12.

Figure 5-12 Call screen



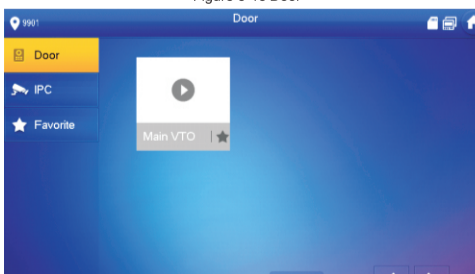
**Step 3** Tap **[ ]** on the VTH to answer the call.

### 5.4.2 Doing Monitor from VTH

**Step 1** In the main interface of the VTH, select **Monitor > Door**.

The **Door** interface is displayed. See Figure 5-13.

Figure 5-13 Door



**Step 2** Select the VTO you need to do monitor.

The monitor screen is displayed. See Figure 5-14.

Figure 5-14 Monitor screen



## 5.3.2 Configuring VTO Number

The VTO number can be used to differentiate each VTO, and it is normally configured according to unit or building number.

You can change the number of a VTO when it is not working as SIP server.

- The VTO number can contain 5 numbers at most, and it cannot be the same with any room number.

**Step 1** Log in the web interface of the VTO, and then the main interface is displayed. See Figure 5-3.

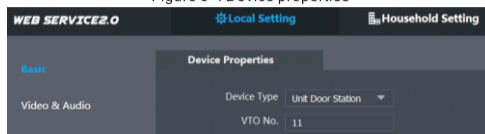
Figure 5-3 Main interface



**Step 2** Select **Local Setting > Basic**.

The device properties are displayed. See Figure 5-4.

Figure 5-4 Device properties



**Step 3** In the **VTO No.** input box, enter the VTO number you planned for this VTO, and then click **Confirm** to save.

### 5.3.3 Configuring Network Parameters

**Step 1** Select **Network Setting > Basic**.

The TCP/IP information is displayed. See Figure 5-5.

Figure 5-5 TCP/IP information



**Step 2** Enter the network parameters you planned, and then click **Save**.

The VTO will reboot, and you need to modify the IP address of your PC to the same network segment as the VTO to log in again.

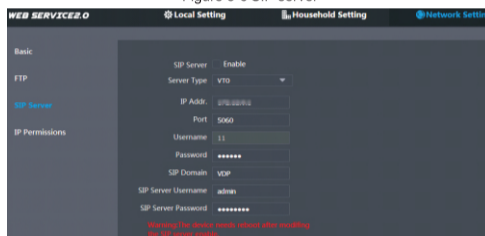
### 5.3.4 Configuring SIP Server

The SIP server is required in the network to transmit intercom protocol, and then all the VTO and VTH devices connected to the same SIP server can make video call between each other. You can use VTO device or other servers as SIP server.

**Step 1** Select **Network Setting > SIP Server**.

The **SIP Server** interface is displayed. See Figure 5-6.

Figure 5-6 SIP server



**Step 2** Configure the parameters, and be sure to add the SIP server itself too. See Table 4-2.

# 6 Operating VTO

## 6.1 Call Function

### 6.1.1 Calling with Room Number

**Step 1** On standby mode, enter room No. on the VTO.

**Step 2** Press **[ ] / [ ]** to call.

**Step 3** During phone call, press **[ ] / [ ]** to end the call.

### 6.1.2 Calling with Contact

All the room numbers added to SIP server is displayed in the VTO contact.

**Step 1** On standby mode, press **[ ] / [ ]** to view contact.

**Step 2** Select the one you need to call, and then press **[ ] / [ ]** to call.

**Step 3** During phone call, press **[ ] / [ ]** to end the call.

## 6.2 Unlock Function

### 6.2.1 Unlock with IC Card

Swipe the authorized access card at the access card area of the VTO to open the door.

### 6.2.2 Unlock with Exit Button

If there is exit button connected to the VTO, press the exit button to open the door.

### 6.2.3 Unlock with Password

You can unlock with personal password, public password, and duress password.

- Unlock with personal password

On standby mode, press **#+6** digits room number (enter several "0" before room number to make up if room number is less than 6 digits)+**#**.

Example: Room number: 201; personal password 123456, then enter #000201123456# to unlock.

The personal password can be configured on the VTH, see the details in VTH user's manual.

- Unlock with public password/duress password

On standby mode, press **#+ public password/duress password +#**.

Example: Public password/Duress password 123456, then enter #123456# to unlock.

- If the door is opened by the duress password, there will be alarm sent to the management center.

- The public password and duress password can be configured on the SIP server, see the detailed configuration in the corresponding manual.

## 6.3 Project Mode

The project mode is only for professional or admin people, and you can make advanced configurations to the VTO under this mode, including issuing access card, modifying device IP address, and adding room number.

### 6.3.1 Entering Project Mode

At main interface, enter **\*[ ]/[ ]+project password+#**. The default project password is 888888, and you can modify it on the VTO or in the VTO web interface.

In the project mode, you can use numeric keys of 2, 8, 4, and 6 as directional keys: **[ ]/[ ]** as return; **#** as confirm.

### 6.3.2 Issuing Card

**Step 1** In the project mode, select **Issue Card**.

You can issue access card with parent card or card issuing password.

- Issue card with parent card

Select "Parent card", and then swipe the parent card.

You can issue parent card on the SIP server. See the detailed configuration in the corresponding manual.

- Issue card with password

Enter the card issuing password, and then press **#** to confirm.

The default card issuing password is 888888, and you can modify it in the web interface. See the VTO users' manual.

**Step 2** Enter and confirm the number of the room to which you need to issue access card.

**Step 3** Swipe the card that needs to be authorized, and then the "Issued card successfully" notice is displayed.

**Step 2** Select the server type you need,

- If the VTO you are visiting works as SIP server

Select the **Enable** check box at **SIP Server**, and then click **Save**. The VTO will reboot, and after rebooting, you can then add VTO and VTH devices to this VTO. See "5.3.5 Adding VTO Devices and 5.3.6 Adding Room Number."

If the VTO you are visiting does not work as SIP server, do not select the **Enable** check box at **SIP Server**, otherwise the connection will fail.

- If other VTO works as SIP server

Select **VTO** in the **Server Type** list, and then configure the parameters. See Table 5-1.

Table 5-1 SIP server configuration

Parameter	Description
IP Addr.	The IP address of the VTO which works as SIP server.
Port	5060
Username	Keep the default value.
Password	
SIP Domain	VDP
SIP Server Username	The user name and password for the web interface of the SIP Server
SIP Server Password	

- If other servers work as SIP server

Select the server type you need in the **Server Type** list, and then see the corresponding manual for the detailed configuration.

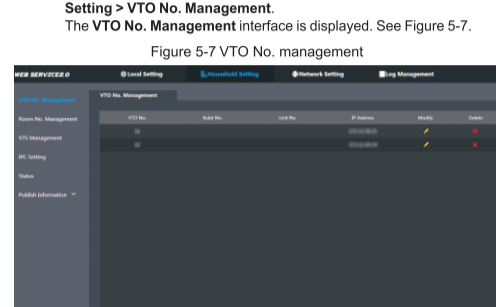
### 5.3.5 Adding VTO Devices

You can add VTO devices to the SIP server, and all the VTO devices connected to the same SIP server can make video call between each other. This section applies to the condition in which a VTO device works as SIP server, and if you are using other servers as SIP server, see the corresponding manual for the detailed configuration.

**Step 1** Log in the web interface of the SIP server, and then select **Household Setting > VTO No. Management**.

The **VTO No. Management** interface is displayed. See Figure 5-7.

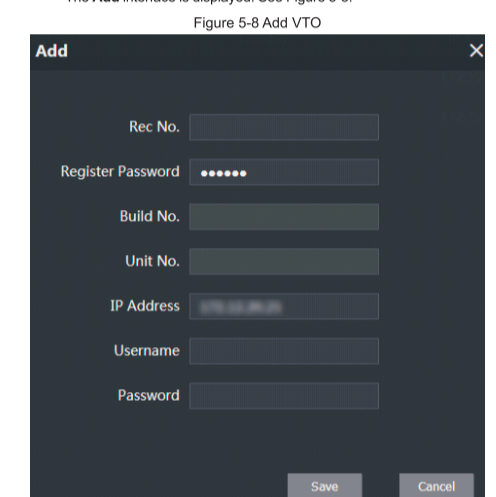
Figure 5-7 VTO No. management



**Step 2** Click **Add**.

The **Add** interface is displayed. See Figure 5-8.

Figure 5-8 Add VTO



**Step 3** Configure the parameters, and be sure to add the SIP server itself too. See Table 4-2.

### 6.3.3 Modifying IP Address

**Step 1** In the project mode, select **IP Config**.

**Step 2** Press numeric keys of 2, 8, 4, and 6 to select the item you need to modify, and then press **#** to start input. After inputting, press **#** to confirm.

**Step 3** After the modification is finished, press **[ ] / [ ]** to exit.

### 6.3.4 Modifying Volume

**Step 1** In the project mode, select **Volume Config**.

**Step**